

## Isosceles help PrimeVigilance ensure positive employee engagement

Isosceles was selected because we have the HR systems and expertise as well as a positive track record supporting fast growing companies.

[PrimeVigilance](#) are based in Guildford with a second office in Croatia. They are a Pharmacovigilance and Medical Information Services company with an established international footprint and a heritage of excellence and leadership.

Established in 2008 PrimeVigilance offers comprehensive, top quality, cost-effective and innovative safety services for pharmaceutical, generic and biotechnology companies.

### The Situation

PrimeVigilance is growing quickly. Their people are a significant part of their success and the leadership team want to ensure they are properly looked after – they need an HR department.

They had already taken the decision to outsource their UK HR department before contacting potential providers. They felt it would:

- Enable them to manage their overheads more efficiently
- Give them access to top class HR professionals who are fully up to date on relevant UK HR legislation.
- Provide a proper HR framework to support their growth and ensure positive employee engagement.



They also wanted an on-site HR Manager, someone their people can go to in any circumstance or situation. Someone who would become a trusted advisor to the leadership team.

### Why Isosceles?

PrimeVigilance chose Isosceles because of the breadth of our HR offering and our track record of supporting fast growing companies.

*"Isosceles feel like part of our team. They got the service up and running very quickly and it is a real support to have their expertise."* Neil Clark, CEO, PrimeVigilance

### Isosceles' Role

To provide a full outsourced HR service.

### The Results

- PrimeVigilance have their own HR Department

## The Results Continued .....

- They have access to a smart, modern and time saving HR system – accessible by both the UK and Croatia
  - They operate a paperless system
  - The leadership team can spend time on value add projects rather than just management day-to-day HR issues
  - PrimeVigilence's workforce has grown with skilled people coming to the company from around the world through visa sponsorship
  - The online performance management process connects both the UK and Croatia sites
- All their processes and procedures have been streamlined.
  - They are fully compliant with UK HR legislation
  - They have someone continually on the look-out for HR issues that may affect the company.

*"We are delighted to have the opportunity to support such a progressive and fast growing company."* Denise Thorn, Head of HR Services, Isosceles